











Are Livestreaming facilities available in all rooms?

This facility is available in the Great Hall, Snow Room, Paget Room, Courtyard Suite, Bevan Suite, Harvey Room, Princes Room and Council Chamber. Please note, VC Kit capabilities may be possible in other rooms where Livestreaming is not, but please speak to your planner.

I don't want a bespoke branded Livestream platform; how can I stream to my virtual delegates?

If you don't opt for a virtual platform, we will provide you with an embed code to allow upload to your social media sites and own website.

What types of streaming platforms do you support for hosting the Livestream?

We support all types of platforms; we can send the Livestream to anything that has an RTMP address. We can also embed the stream into company websites.

How many cameras and operators will be provided for the Livestream coverage?

We have three PTZ cameras and one Livestream technician who controls each camera along with the Livestream.

Are there any limitations on the number of viewers who can watch the live stream?

This depends on the platform we are sending the stream to; some platforms have limits whilst others don't. If you have our microsite platform it is 500 but can be increased, if we are using our Teams Live platform it is 10,000.

What options are available for integrating our branding or logo into the live stream?

If you opt for a microsite this can be fully branded. We can also brand the Teams Live platform with company logos, corporate colours, sponsor logos and add intro slides or videos.

Can you provide on-screen captions or subtitles for viewers with hearing impairments?

Yes, we can provide captions for the Livestream as well as showing captions on screen in the room. Additional charges apply.

How secure is the Livestream platform to ensure our event content remains private?

If we are using our microsite platform to stream to it is HTTPS secure and we can set up a registration process which is password secure. If we are using the Teams Live platform you can manually admit each guest to give them access to the Livestream.

Can you offer analytics or viewer engagement metrics for the Livestream?

Yes, all of the statistics can be downloaded after each event.

Can you assist with setting up registration or ticketing for virtual attendees?

If you opt for a microsite we can create a registration page for delegates to have access to the platform. If using the Teams Live platform this does not have registration facilities.

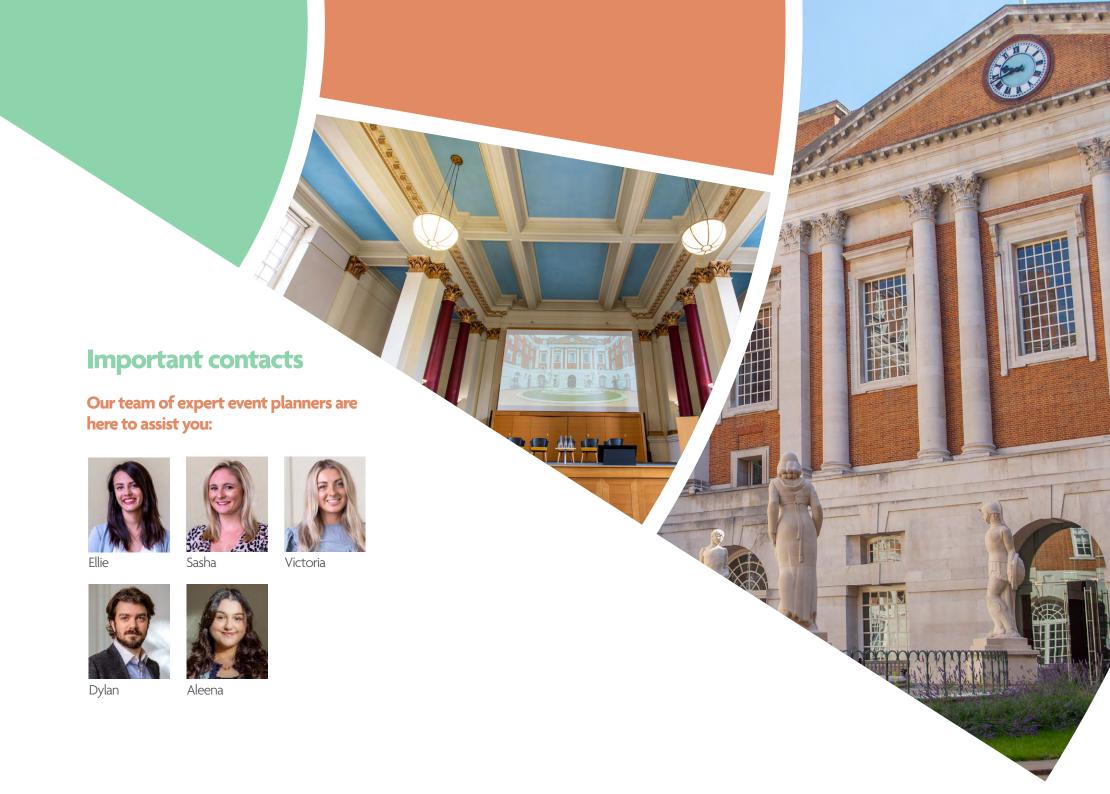
What is the process for testing and ensuring the quality of the Livestream before the event?

We allow for a minimum of 3 hours set up and testing time, this is enough time to test internet speeds and camera resolutions and make changes if necessary.

Are there any limitations or restrictions on the duration of the Livestream?

We have a maximum limit of 8 hours for the Livestream. Increased hours are possible for an additional cost.

There may be restrictions when using commercial music or videos – some platforms have copyright blockers enabled which will pause the stream until the music/video has stopped.





Hospitality with heritage

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